

CS490D:  
Introduction to Data Mining  
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Fraud and Misuse Detection



## What is Fraud Detection?

- Identify wrongful actions
  - Is right and wrong universal?
  - If so, why not just prevent wrong actions
- Identify actions by the wrong people
- Identify *suspect* actions
  - Legal
  - But probably not right



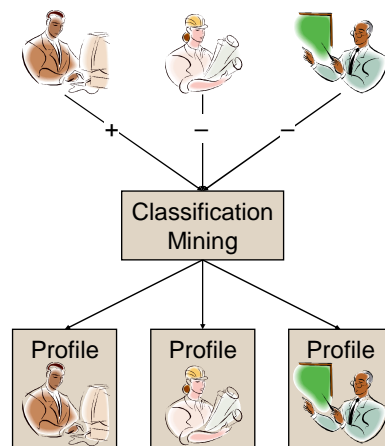
## In Data Mining terms...

- Classification?
  - Classify into fraudulent and non-fraudulent behavior
  - What do we need to do this?
- Outlier Detection
  - Assume non-fraudulent behavior is normal
  - Find the exceptions
- Problems?



## Solution: Differential Profiling

- Determine individual behavior
  - What is normal for the individual
  - What separates one individual from another
- Gives profile of individual behavior
- How do we do this?

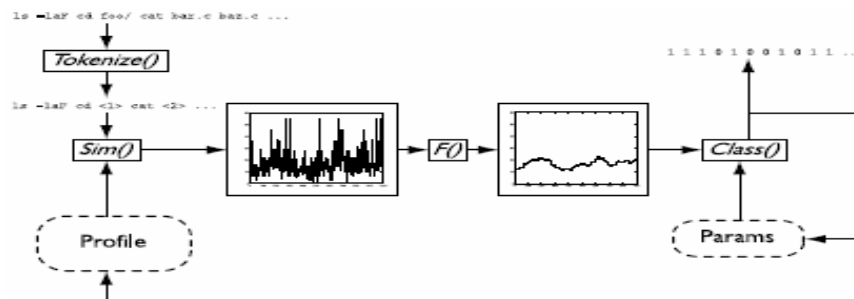




# Has this been done?

## Intrusion Detection *(Lane&Brodley)*

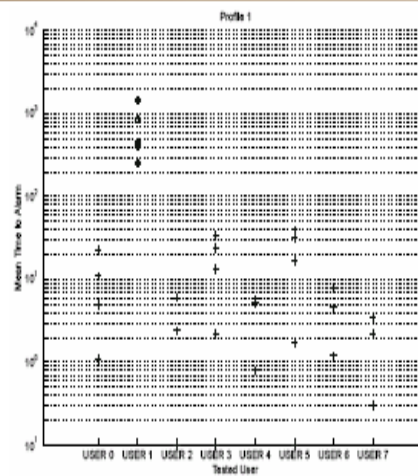
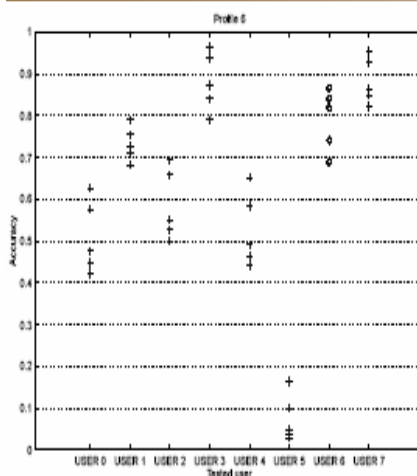
- Profiled computer users based on command sequences
  - Command
  - Some (but not all) argument information
  - Sequence information



## Results

### Accuracy

### Time to Alarm





## Scaling Issues

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- What happens with millions of users?
  - Credit card
  - Cell phone
- What about new users?
- Ideas?



## Multi-user profiles

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- Cluster users
- Develop profiles for clusters
  - E.g., differential profiling
- Old customers: Do they match profile for their cluster?
  - Allows wider range of acceptable behavior
- New customer: Do they match *any* profile?